

LEUMAS-TECH

(A Team Technology Organization)

OUR TERMS AND CONDITIONS

Please read these Terms and Condition carefully as they will form a contract between us and you.

We have tried to keep these Terms and conditions brief, easy to understand, and as straightforward as possible. If you have any questions however, please do not hesitate to contact us (+2348109841877, +2348133031500) , *Email: leumastech123@gmail.com.*

The Client agrees to:

- ❖ Provide us with everything that is requested from you within a reasonable timescale to complete the project.
- ❖ Provide us with text and images in the format as stated below.

a. Any images or photographs that you supply should be in digital format usually smaller than 1024 X 768 pixels with a outline resolution that will allow best to be resize and used on screen

b. The client guarantees that any elements or text, graphics, photos, designs, trademarks, or other artworks furnished to the company for the inclusion on their websites or other designs are owned by the client or that the client has permission from the rightful owner to use each of these elements and will hold harmless, protect, indemnify, and defend the company and its subcontractors from any liability including any claim or suit, threatened or actual matters arising from the use of such elements furnished by the client.

- ❖ Review the company's work, provide feedback, and sign-off approval in a timely manner.
- ❖ Make every effort to adhere to all agreed deadlines.
- ❖ Provide a minimum of one months notice in writing, or by email should you wish to cancel any contract.

The Company agrees to:

- ❖ Provides and carry out services In a professional way.
- ❖ Try our possible best to see that all projects are done before the deadline agreed between us and you.

- ❖ Make a reasonable number of revisions to the presented by email, written, or verbally, between both parties. Also, for this to be marked as 'confidential' in the subject of the email, or clearly on any written documents.
- ❖ Endeavour to complete requested website revisions or update within 48 hours whenever possible.
- ❖ We cannot guarantee compatibility in old or redundant browser software.
- ❖ The company will make sure all your social media handles are connected to your website for easy contact between you and the visitors.

Payments and Contract Lengths:

- ❖ All payments schedules depends on the content of the website and will be agreed to before the project begins.
- ❖ The company has the right to charge the client up to 50% of the total web development costs, should the client cancel the website agreement after the design concepts have been agreed but prior to the website going live. The scale of the charge will be dependent on what stage the project is at when the cancellation takes place.
- ❖ All payments will be made directly to the company account and evidence of payment will be shown to the company.

Hosting/Domain name:

- ❖ Clients are to know hosting and domain name attract fees either monthly or annually.
- ❖ The company will make sure your website is available and easy to access.
- ❖ All renewals must be paid by seven working days prior to the expiry date. Synapse will not be responsible for issues relating to delayed payment.

Website Management:

- ❖ The company will manage the website under the agreed months with an agreed amount between the clients.
- ❖ Once the clients fails to pay the agreed amount of maintenance with the company before the following month, the company will give a notice of one week after which maintenance will be stopped if the clients fails to get back to the company.
- ❖ Maintenance of website will be strictly done with the order of the clients and ensure all visitors information are secured along side with the clients information's.
- ❖ All maintenance packages are for a minimum of 12 months period.
- ❖ Any urgent tasks will be charged separately.

Advertisement:

- ❖ The company will make sure we help with ads across all social media platforms and also give reports about it every month.
- ❖ Ads on all social media platforms will attract some fees which will be agreed with the company and the clients before the projects begin.